



Cindy Scanlan, CPM, ARM Director of Operations

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Work Experience

Cindy is the Director of Operations for the Residential Property Services Group. Her primary responsibility is managing the day to day residential reporting and software integration. She partners with accounting and IT to streamline and refine the process. Cindy has played a key role in the successful growth of the Residential Services Portfolio. In addition, she will maintain a portfolio of managed properties and will direct the onboarding of new management assignments. Her areas of expertise include fiscal management, managing the turnover process and property value-add implementation.

For the eleven years prior to joining Thalhimer, Ms. Scanlan was the Director of Property Management for Hercules Real Estate Services. Hercules owned and managed over 7,500 units in the Mid-Atlantic. This included both conventional and LIHTC assets. She was instrumental in the growth of Hercules into both South Carolina and Georgia.

Cindy has held several key positions with other companies including Oxford Management, High Industries and UDR. In over 40 years of property management, she has been involved in many significant projects such as lease-ups, establishing regional offices and property repositioning. Awards include earning her 'Certified Property Manager' designation as well as achieving several other certifications.

Designations & Professional Affiliations

- Certified Property Manager (CPM)
- Accredited Resident Manager (ARM)
- Housing Credit Certified Professional (HCCP)
- Member: Virginia Apartment Management Association (VAMA)
- Member: National Apartment Association (NAA)
- Member-Institute of Real Estate Management (IREM)

Awards & Recognition

- 2014 Thalhimer Realty Partners Deal Maker of the Year